

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 28<sup>th</sup> day of April' 2022**  
**Inward No.3226 Dt: 17.03.2022/2021-22/Anantapur Circle**

*Present*

Sri. Dr. A. Jagadeesh Chandra Rao  
Sri. Y. Sanjay Kumar  
Sri. K. Ramamohan Rao  
Sri. Dr. R. Surendra Kumar

Chairperson  
Member (Technical)  
Member (Finance)  
Independent Member

B.Krishna Reddy,  
4-169 B, Yerraguntapalli (V) & (P),  
Tadipatri,  
Anantapur Dt.

Complainant

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**ORDER**

1. The case of the Complainant is that High tension Electrical wire passing through his house. Hence requested to resolve his case. Hence letter sent to EE/O/Gooty for written submissions.
2. The Dy. EE/O/Tadipatri has submitted written submission stating that on field verification it is observed that at YG Palli village the service wire of HSC No.7231143001357 was passing in front of house of Sri. B.Krishna Reddy and supply extended from other side to the SC No.7231143001357. Hence submitted that the complaint " service wire in front of house" of Sri. B.Krishna Reddy was rectified. Hence requested to close the case.
3. Personal hearing was conducted on 13.4.2022 through Jio meet. The case was heard on maintainability. On behalf of Respondent Executive Engineer/O/Gooty present and the complainant absent. The EE stated that the service wire in front of the complainant's house was removed and rectified the problem.

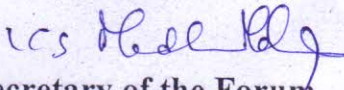
**DESPATCHED**

DATE 28/4/22

4. When secretary of the Forum contacted the complainant on 27.4.2022 @ 1.45P.M. over phone, he informed that his case was resolved by the department and requested to close the grievance.
4. Since the service wire passing through the complainant's premises was removed by the Respondents, there is no need to pass any further orders in this case. Accordingly the complaint is disposed off.

Sd/- Member (Technical)      Sd/- Member (Finance)      Sd/- Independent Member      Sd/- Chairperson

**Forwarded By Order**

  
**Secretary of the Forum**

**This order is passed on this, the day of 28<sup>th</sup> April 2022**

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/ APSPDCL/ Tirupati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.